Satisfactory Academic Progress (SAP) Appeal

Appeal Instructions

1. Complete the SAP appeal form in its entirety with academic adviser. A complete appeal includes the following:

   - **Written Explanation**
     The student must provide in their own words a written explanation of the circumstance(s) that resulted in the student not meeting SAP. The explanation must also address what action(s) the student is now taking in order to be academically successful in future terms. Please provide as much context as possible for full consideration.

   - **Documentation**
     Official third-party documentation must be provided to support the circumstance(s) described in the explanation. Examples of acceptable documentation include, but are not limited to: medical documents, police records, letters of support from a professional third party (therapist, counselor, member of a religious organization, etc). Note: A lack of documentation may result in denial of the appeal.

   - **Academic Plan**
     The Academic Plan portion of the appeal must be completed with and signed by both the academic adviser and the student. The only exception to this requirement is if the student is requesting a review of a late grade change and/or late transient grade.

   **Note:** Failure to submit a complete appeal will result in the submission being placed on a Pending status. Pending appeals are not reviewed until the student provides all required items. Appeals that have been Pending for 45 days or longer will be denied due to lack of activity.

2. Submit the completed form with explanation and supporting documents to the UCF Office of Student Financial Assistance. Students may use the following submission methods:

   - Submit in person to our office or drop-box located in Room 107 of Millican Hall, UCF Main Campus
   - Fax the submission to 407-823-5241
   - Postal Service use P.O. Box 160113, Orlando, FL 32816-0113
   - Scan and submit using our online Document and File Upload Tool found at: www.finaid.ucf.edu/upload

3. Monitor both the knights email account and myUCF Student Self Service Center for outcome.

   - Complete SAP appeals will receive outcome to the knights email account within 2-3 weeks of the submission date.
   - Pended SAP appeals will not be reviewed until all requested items are received, so time frame for these appeals is dependent on student action. When an appeal is placed on Pending status a notice is sent to student's knights email account and an item is placed on the To Do list on the myUCF Student Self Service Center.
   - Students may also monitor their appeal status on the myUCF Student Self Service Center under the “View Financial Aid Status” link. Note: The SAP appeal is labeled as “Petition for Reinstatement” on this page.

For further information on our SAP policy and the appeal process please visit our website at: www.ucf.edu/financial-aid.sap
SECTION I: General Information (to be completed by the student)

Name: ___________________________ UCF ID: __________________ Phone: __________________

Current Academic Level: ___________________ College: ________________________________

Major: ______________________________________ Expected Graduation Date (mm/yyyy): ____________

Total UCF GPA & Hours: ___________________ Total Cumulative GPA & Hours: ______________________

SECTION II: Statement of Appeal (to be completed by the student)

I am appealing cancellation of my financial aid for the following reasons: (check all that apply):

____ Cumulative (including transfer) GPA is less than 2.0 for undergraduate or 3.0 for graduate
____ Did not successfully complete 70% of attempted hours
____ Exceeded the maximum attempted hours for degree completion
____ Did not complete the probationary period successfully
____ Did not comply with the prescribed Academic Plan requirements
____ Grade Change (Updated grade/s must be posted on myUCF prior to appeal. No Academic Plan required).
____ Late Transient Grade/s (Unofficial transcript/grade report may be submitted. No Academic Plan required).

NOTE: Failure to provide official transcript to UCF Registrar’s Office may impact future aid eligibility.

____ Other _____________________________________________________________________

SECTION III: Explanation (to be completed by the student)

Both questions must be answered and appropriate documentation must be submitted.

1. Describe extenuating circumstances of why you did not meet Satisfactory Academic Progress Standards. (Attach extra sheet if necessary.)

____________________________________________________________________________________

____________________________________________________________________________________

____________________________________________________________________________________

2. Explanation of what has changed or is changing to allow you to meet Satisfactory Academic Progress Standards and complete your degree program. (Attach extra sheet if necessary.)

____________________________________________________________________________________

____________________________________________________________________________________

____________________________________________________________________________________

____________________________________________________________________________________

Student’s Signature ___________________________ Printed Name ___________________________ Date ___________________________
<table>
<thead>
<tr>
<th><strong>Student’s Cumulative GPA less than 2.0 for Undergraduate or 3.0 for Graduate</strong></th>
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<tbody>
<tr>
<td>1. Provide a plan of work (courses and course load) in which the student is advised to enroll in order to raise cumulative GPA to proper level.</td>
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<tr>
<td>2. Please include in the comments section (if appropriate) the grades and/or length of time it will require for the GPA to proper level.</td>
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<tr>
<th><strong>Student did not Successfully Complete 70% of Attempted Hours</strong></th>
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<tr>
<td>Outline courses and/or course load in which the student is advised to enroll that will allow him/her to successfully complete at least 70% of his/her course load.</td>
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<th><strong>Student Exceeded the Maximum Number of Attempted Hours for Degree Completion. Please see SAP policy at <a href="http://www.finaid.ucf.edu/receiving/sap.html">www.finaid.ucf.edu/receiving/sap.html</a> for the maximum number of undergraduate and graduate hours.</strong></th>
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<tbody>
<tr>
<td>1. Provide a plan of work (courses and/or course load) in which the student is required to enroll that will successfully progress him/her toward completion of his/her program.</td>
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<tr>
<td>2. Include the length of time it will take for the student to complete his/her program.</td>
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Please check the reason/s student exceeded the maximum attempted credit hours:

- [ ] Change of Major
- [ ] Repetitive Coursework
- [ ] Excessive Transfer Credits
- [ ] Seeking Additional Degree
- [ ] Completion of Major/s
- [ ] Seeking Minor/s
- [ ] Completion of Certificate/s
- [ ] Courses Transferred from High Sch.

Has the student had a major change at UCF?  
___ Yes ___ No  
If yes, how many credits from the student’s first declared major are not counting towards the student’s current major? ____

Was the student admitted to the university as a transfer and/or did the student earn college credit in high school?  
___ Yes ___ No  
If yes, how many of the credits hours earned prior to attending UCF are being used to fulfill completion requirements for the degree at UCF? ____

How many remaining credit hours does the student require in order to graduate (including current term)? ____

What is their expected graduation date? ______

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<tr>
<th><strong>Student did not meet financial aid probation, Graduate Certificate Student, or Other</strong></th>
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<td>1. Provide a plan of work (courses and course load) in which the student is required to enroll that will successfully progress him/her toward completion of his/her program. If this is a Graduate Certificate student, only include required courses toward the certificate program.</td>
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<td>2. Please comment in regards to details SFA should know in regards to student’s situation.</td>
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**Academic History:**

1) Has the student completed all required courses for a bachelor’s/master’s/doctoral degree or Certificate?  
___ Yes ___ No

2) Is the student seeking a double major? If yes, please complete a separate Academic Plan for each major. ____

3) If student has declared minor, is it required for the degree?  
___ Yes ___ No ___ Student has not declared a minor.

**Comments/ Recommendations (attach additional sheets if necessary):**

____________________________________________________________________________________________________________
___________________________________________________________________________________________________________

Signature (Academic Advisor/ Department Head/ Dean ONLY): __________________________________________________________

Print Name: __________________________ Title/Department: __________________________________________________________

Phone number: __________________________ Email: __________________________

SAP_appeal-Rev. 11/19
Academic Plan for Financial Aid (Part 2)
To be completed by the Academic Advisor/Department Head/Dean ONLY

Plan of course work to raise GPA, increase course completion ratio to 70%, and/or meet completion requirements. Courses listed must be required for completion of student’s degree. **List Minor courses only if required for major.**

**Start with current term.**
If the student has electives that cannot be named please attach a list of electives the student can choose from.

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<th>Prefix Course #</th>
<th>Required?</th>
<th>credit hours per class</th>
<th>Term</th>
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I, ___________________________________________________________ attest that all information provided is true and complete, and I agree to and understand that I must abide by the Academic Plan (Part 1 & Part 2) set up by my academic advisor. I also understand that if I do not abide by the plan, I will lose eligibility for financial aid.

Student’s Signature: ____________________________ UCF ID: ____________________________ Date: ________________

Below to be completed by the Academic Advisor/Department Head/ Dean ONLY

☐ I certify that the information is correct and that I have spoken with the student in regards to the academic plan.

Signature (Academic Advisor/Department Head/Dean): ____________________________

Print Name: ____________________________ Title/Department: ____________________________

Phone number: ____________________________ Email: ____________________________
# UCF & Community Resource Guide for Dependency Overrides & Satisfactory Academic Progress

<table>
<thead>
<tr>
<th>Student Care Services</th>
<th>Counseling and Psychological Services (CAPS)</th>
<th>Knights Helping Knights Pantry</th>
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<tbody>
<tr>
<td>Ferrell Commons, Rm 138 407-823-5607 <a href="mailto:caremanager@ucf.edu">caremanager@ucf.edu</a></td>
<td>Counseling Center, Rm 101 407-823-2811</td>
<td>Ferrell Commons 407-823-3663</td>
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<tr>
<th>Wellness and Health Promotion Services</th>
<th>Student Health Services</th>
<th>Student Legal Services</th>
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<tbody>
<tr>
<td>Recreation &amp; Wellness Center Rm 111 407-823-5841</td>
<td>Health Center, Rm 101 407-823-2701</td>
<td>Student Union, Rm 304 407-823-2538</td>
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<tr>
<th>Coalition for the Homeless of Central Florida</th>
<th>Covenant House</th>
<th>Homeless or At Risk of Homelessness?</th>
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<tbody>
<tr>
<td>639 W. Central Blvd Orlando, FL 407-426-1250</td>
<td>5931 E. Colonial Dr., Orlando, FL 407-482-0404</td>
<td>Please contact Student Care Services for more extensive resources related to financial, transportation, and housing assistance.</td>
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Phone: 407.823.2827 • Fax: 407.823.5241 • Web: finaid.ucf.edu | a division of Student Development and Enrollment Services